

退货与换货政策

我们不接受退货与退款。

本地订单（7 天免费退换服务）：

我们为本地客户提供 7 天免费退换货服务。若您对所购商品不满意，可在收到商品之日起 7 天内申请退货或更换。

国际订单（14 天免费退换服务）：

对于国际客户，我们提供 14 天内免费退换货服务（自收到商品之日算起）。请注意，退货的运费需由客户承担。

退货运费：

无论是本地还是国际退货，客户需自行承担退货运费。但我们将承担换货商品寄回给您的运费。

如何退货或换货：

1. 请在退货期限内联系客服团队提出退货或换货申请。
2. 请将商品使用原包装妥善包装。
3. 按照我们提供的退货说明将商品寄回。

注意事项：退回商品必须保持原始状态，未使用，且吊牌完整。若不符合以上条件，我们有权拒绝处理退货或换货请求。

如您收到错误商品或瑕疵品，请通过以下方式联系我们：

- 电话号码：19950084194
 - 电子邮件：495516080@qq.com
- 请附上相关照片（如适用）。

Return & Exchange Policy

We does **NOT** accept **RETURN & REFUND**.

Local Orders (7 Days Free Return/Exchange):

We offer a **7-day free return or exchange** for customers within the local area. If you're not completely satisfied with your purchase, you can return or exchange the item within 7 days from the date of receipt.

International Orders (14 Days Free Return/Exchange):

For international customers, we offer a **14-day free return or exchange** from the date of receipt. Please note that return shipping costs will be at the customer's expense.

Return Shipping:

For both local and international returns, customers are responsible for the shipping cost when returning items. However, we will cover the cost of shipping the exchanged item back to you.

How to Return or Exchange:

1. Contact our customer service team within the return period to request a return or exchange.
2. Pack the item securely in its original packaging.
3. Ship the item back to us using the provided return instructions.

Note: Items must be returned in their original condition, unused, and with all tags attached. We reserve the right to refuse returns or exchanges that do not meet these conditions.

If you received an incorrect or a defective item, please contact us via Handphone + **19950084194**, or via **495516080@qq.com** with photo (if applicable).